

Payment Policy – Olympus Broker

1. Introduction

This Payment Policy outlines the terms and conditions related to deposits, withdrawals, and transactions made through the Olympus Broker platform. By using our services, you agree to the terms stated herein and authorize the Company to process payments in accordance with this Policy.

2. Accepted Payment Methods

We accept a variety of payment methods including, but not limited to:

- Bank transfers (SWIFT, SEPA, PIX)
- Digital wallets and alternative payment methods, Binance Pay
- Cryptocurrencies (where permitted by law and internal compliance)

The list of available methods may vary by country and client verification level.

3. Deposits

- **Minimum Deposit:** The minimum amount required to activate your trading account may vary based on your region and selected payment method. Please refer to the Deposits & Withdrawals page.
- **Processing Time:** Deposits are usually processed instantly, but may take up to 3 business days depending on the payment method and provider.
- **Fees:** Olympus Broker does not charge deposit fees. However, intermediary banks, card issuers, or payment providers may apply transaction fees which are outside our control.

4. Withdrawals

- **Verification Required:** All clients must complete full identity verification (KYC) before initiating a withdrawal.
- **Processing Time:** Withdrawals are processed within **1–4 business days**, subject to internal risk assessment and documentation review.

- **Withdrawal Method:** Funds can only be withdrawn using the **same method** used for the original deposit, to ensure compliance with AML regulations. If this is not technically feasible, an approved alternative method will be used.
- **Minimum Withdrawal:** Subject to the minimum amount allowed by the selected payment processor.
- **Fees:** Withdrawal fees may apply depending on the method and amount. These are visible prior to confirming the request.

5. Currency Conversion

If your account or selected payment method uses a different currency, Olympus Broker will apply a currency conversion using the real-time exchange rate plus a **conversion fee**, as stated in our General Fees Policy.

6. Chargebacks & Disputes

Any attempt to perform a chargeback without legitimate reason will be considered a breach of this agreement. Olympus Broker reserves the right to:

- Suspend or terminate your account,
- Report such behavior to relevant financial institutions and regulators,
- Deduct associated fees and recover any losses incurred.

7. Fraud Prevention & Risk Assessment

All transactions are subject to internal fraud monitoring. Olympus Broker reserves the right to delay, decline, or cancel any deposit or withdrawal request if:

- Suspicious activity is detected,
- Information provided is incomplete or incorrect,
- Additional documentation is required to comply with AML/KYC standards.

In such cases, the Company will notify you via email or platform messaging.

8. Payment Processing Partners

We may partner with third-party payment processors. While Olympus Broker ensures that all partners comply with data security and financial regulations, we are not responsible for delays or issues caused by the payment institutions themselves.

9. Contact Us

If you have any questions about this Payment Policy or encounter issues with a transaction, please contact our support team:

 Email: support@olympusbroker.com

 Address: 47 N Central Ave, Hartsdale, NY 10530-2400, USA