

Withdrawal Policy

1. General Provisions

1.1. This Withdrawal Policy outlines the procedures, conditions, and requirements for clients withdrawing funds from their trading accounts held with Olympus Broker.

1.2. By using our platform and services, the client acknowledges and agrees to comply with the terms set forth herein.

2. Withdrawal Requests

2.1. A withdrawal request may only be submitted by the verified account holder through the secure area of the client dashboard.

2.2. The client must choose an available withdrawal method from the list provided and submit all necessary and accurate payment details.

2.3. Olympus Broker reserves the right to request additional documentation to verify the client's identity or ownership of the payment method used.

3. Processing Time

3.1. Standard withdrawal requests are processed within **three (3) business days**.

3.2. In cases of high volumes, risk assessments, or technical delays, Olympus Broker reserves the right to extend the processing time. Clients will be notified of any such delays via their registered email.

3.3. Expedited withdrawals (where applicable) are processed within **one (1) business day**, subject to eligibility and system availability.

4. Conditions and Restrictions

4.1. Withdrawals may only be made to the same payment method used to fund the account, unless otherwise approved by Olympus Broker.

4.2. In the case of card deposits, withdrawals will be processed back to the same card, up to the original deposit amount within **180 calendar days**. Any excess profits shall be withdrawn via an alternative method (e.g., bank transfer).

4.3. Olympus Broker does not process withdrawals:

- Below the minimum threshold set by the payment provider;

- To third-party accounts;
- During account verifications or internal investigations.

4.4. If a client deposited via **Boleto Bancário**, the first withdrawal can only be requested **after 72 hours** from the deposit confirmation.

4.5. Any request submitted while the account is under internal risk review may be delayed or canceled.

5. Fees

5.1. Olympus Broker does not charge internal withdrawal fees; however, third-party payment providers may apply transaction or conversion fees.

5.2. All applicable withdrawal fees, limits, and timelines are published on the Deposits & Withdrawals page of our website and may vary based on method and jurisdiction.

6. Fraud Prevention & Security

6.1. Olympus Broker reserves the right to:

- Refuse, delay, or cancel withdrawal requests during compliance reviews;
- Freeze accounts with suspected fraudulent or illegal activity;
- Request proof of source of funds or source of wealth.

6.2. The company shall not be liable for withdrawal delays caused by incomplete or incorrect client information.

7. Client Responsibility


7.1. The client is fully responsible for ensuring that all withdrawal details are accurate and that the withdrawal method is secure and legally owned by the client.

7.2. Olympus Broker is not responsible for funds sent to incorrect accounts due to client error.

8. Contact Information

For assistance or questions regarding withdrawals, please contact:

 **Email:** support@olympusbroker.com

 **Address:** 47 N Central Ave, Hartsdale, NY 10530-2400, USA